

**GOVERNMENT OF ANDHRA PRADESH
ABSTRACT**

ITE&C Department - MeeSeva services - Delivery of various Government services through "MeeSeva App" - Reduction of user charges in respect of MeeSeva services and Electricity bills - Orders - Issued.

**INFORMATION TECHNOLOGY ELECTRONICS & COMMUNICATIONS
DEPARTMENT**

G.O.Ms.No.7

Dated:07-05-2016

Read the following:

1. G.O.Ms. No. 29, ITE&C (infrastructure) Dept. Dt. 25.07.2012.
2. G.O.Rt. No. 31, ITE&C (infra) Dept. Dt. 22.02.2012.
3. Lr.No. 116/ITE&C/MeeSeva/2015, Dt. 22.04.2015 of the Secretary, ITE&C Department.
4. Lr.No. 167/MeeSeva/Secy/ITE&C/2016, Dt. 07.04.2016 of the Secretary, ITE& C Department.

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ORDER

Government of Andhra Pradesh has initiated "MeeSeva" project to improve the delivery of Public services to citizen through a well defined architecture and protocol.

In present scenario there is an increase in usage of smart phones, citizens prefer to access services like utility, G2C services and other services through smart phone network.

Further, considering the citizens convenience to utilize above said e-Governance initiatives at anytime, anywhere mobile based services have been approved vide reference 3rd cited and launched MeeSeva App on dt. 09.07.2015.

But it is observed that the no. of transactions as on today are very low and found that the user charges being collected is one of the reason for lower no. of transactions while the same is available for free in the Parent Department App.

Therefore, Government after careful examination decided to reduce the user charges being collected through Mobile App as mentioned below to popularize the MeeSeva App and its penetration to increase in transactions and social benefits in long run.

MeeSeva services

Services	Existing (Rs.)	Revised (Rs.)	Remarks
Category-A	Rs.25/-	Rs.10/-	Rs.7/- for dept. share. Rs.3/- for Infra.
Category-B	Rs.35/-	Rs.12/-	Rs.7/- for dept share. Rs.5/- for Infra.
*The payment Gateway Charges, mobile App Convenience charges, stationery and postal charges are extra.			

Electricity bills

Bill	User charges being collected (Rs.)	Revised (Rs.)
<200	2	0
201-1000	5	0
1001-2500	10	0
2500 and above	25	0

The revised rates will come into force with immediate effect.
The Director, ESD is requested to take necessary action immediately.

(BY ORDER AND IN THE NAME OF GOVERNOR OF ANDHRA PRADESH)

**P.S.PRADYUMNA
SECRETARY TO GOVERNMENT**

To
The Director, ESD, A.P., Hyderabad.
Copy to:
The Chief Secretary to Government, A.P., Hyderabad.
All Spl. Chief Secretaries, Prl. Secretaries, Secretaries to Govt. The Prl. Secretary, Energy Department.
The Prl. Secretary, Finance Department
The CMD, AP Transco, Hyderabad CMDs of SPDCL and EPDCL.

The Joint Collectors cum Additional Directors of MeeSeva. The CCLA, O/o
CCLA,
The IG, Registration and Stamps Department. The Director of
Municipal Administration
All the District Collectors
PS to Hon'ble Minister for ITE & C Dept.

//FORWARDED::BY ORDER//

JOINT SECRETARY TO GOVERNMENT (I/C)