

GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

IT&C Department - Redesignation of RAJiv, RSDPs, e-Seva and Common Service Centres as RAJiv Citizen Services- Orders - Issued.

INFORMATION TECHNOLOGY & COMMUNICATIONS DEPARTMENT
Infrastructure Section

G.O.Ms.No. 15

Dated: 01-6-2007

Read the following :

1. G.O.Ms.No.23, IT&C Dept., dt. 29.03.2001.
2. G.O.Ms.No.24, IT&C Dept., dt. 31.03.2001.
3. eG.O.Ms.No.13, IT&C Dept., dt. 10.01.2003.
4. G.O.Ms.No.6, IT&C Dept., dt. 29.03.2003.
5. G.O.Ms.No.24, IT&C Dept., dt. 02.12.2003.
6. G.O.Ms.No.19, IT&C Dept., dt. 03.07.2004.
7. G.O.Ms.No.51, IT&C Dept., dt. 26.02.2005.
8. G.O.Ms.No.7, IT&C Dept., dt. 01.03.2005.
9. G.O.Ms.No.12, IT&C Dept., dt. 04.05.2005.

ORDER:

1. A number of e-Governance initiatives have been taken up by the Government of Andhra Pradesh to improve the efficiency of the Government and for providing better access to the citizens.
2. The first such project was e-Seva for the urban services which was launched during 2001, and presently has 246 centers covering Hyderabad and 116 Municipalities. There are approximately 150 services in the G2C and B2C segments pertaining to APTRANSCO, HMWSSB, BSNL, RTA, RPO, Railways, APSRTC, Police, etc., and private business enterprises.
3. The AP Government has launched the Rural Services Delivery Points (RSDP) in the year 2003 by upgrading the existing 2500 STD/PCO centers to RSDP to effectively deliver Government Services electronically. Services like electricity bill collection, downloading of application forms, issue of land records, printing of marks memos, etc., were provided under the RSDP.
4. To bring the Government closer to the people and for easy access to information and electronic based service delivery in rural areas, another rural eSeva programme has been christened RAJiv (Rajiv Internet Village) Programme during 2005.
5. Government of India has formulated a National eGovernance Plan with the vision of providing all Government Services in an integrated manner at the doorstep of the citizen and envisaged Common Service Centers (CSC), which would be the local Village Level Entrepreneur (VLE) to service the rural consumer in a cluster of 5 to 6 villages.

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6. As e-Seva, RSDP, Rajiv Internet Village and the proposed Common Service Centres all provide services to citizens, Government after careful consideration and detailed examination decided to name all the above four programmes as RAJiv Citizen Services. Thus RAJiv Citizen Services would include e-Seva centres, RAJiv centers, RSDPs and CSCs.

7. This order does not require the concurrence of Finance Department.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

SURESH CHANDA
SECRETARY TO GOVERNMENT

To,
Ministry of Communications and Information Technology,
Department of Information Technology, Government of India,
Electronics Niketan, 6, G.G.O.Complex, New Delhi - 110 003.
The Commissioner, EDS, Hyderabad.
The CEO, APOnline, Hyderabad.
M/s. Times Ltd.,
10-1-198-12A, 2nd Floor,
Opp. Shishu Sadan School, Adj. lane to Golkonda Hotel,
Masab Tank, Hyderabad- 500 028.
M/s. Bharat Electronics Ltd., (BEL),
5-9-241 (II Floor), Abid Road, Hyderabad - 500 001.
All the Departments of Secretariat.
All Heads of Department.
All Dist. Collectors.
All Superintendents of Police.
The Finance (Extr GAD.II) Department.
The Accountant General (A&E), AP, Hyderabad.
The Accountant General (Audit), AP, Hyderabad.
The Pay & Accounts Officer, Hyderabad.
The Dy. PAO, Secretariat Branch, Hyderabad.
The Joint Director & DDO, IT&C Department.

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The Additional Secretary to Chief Minister, CMO
All officers in IT&C Dept.
The PS to CM
The PS to CS
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SECTION OFFICER

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